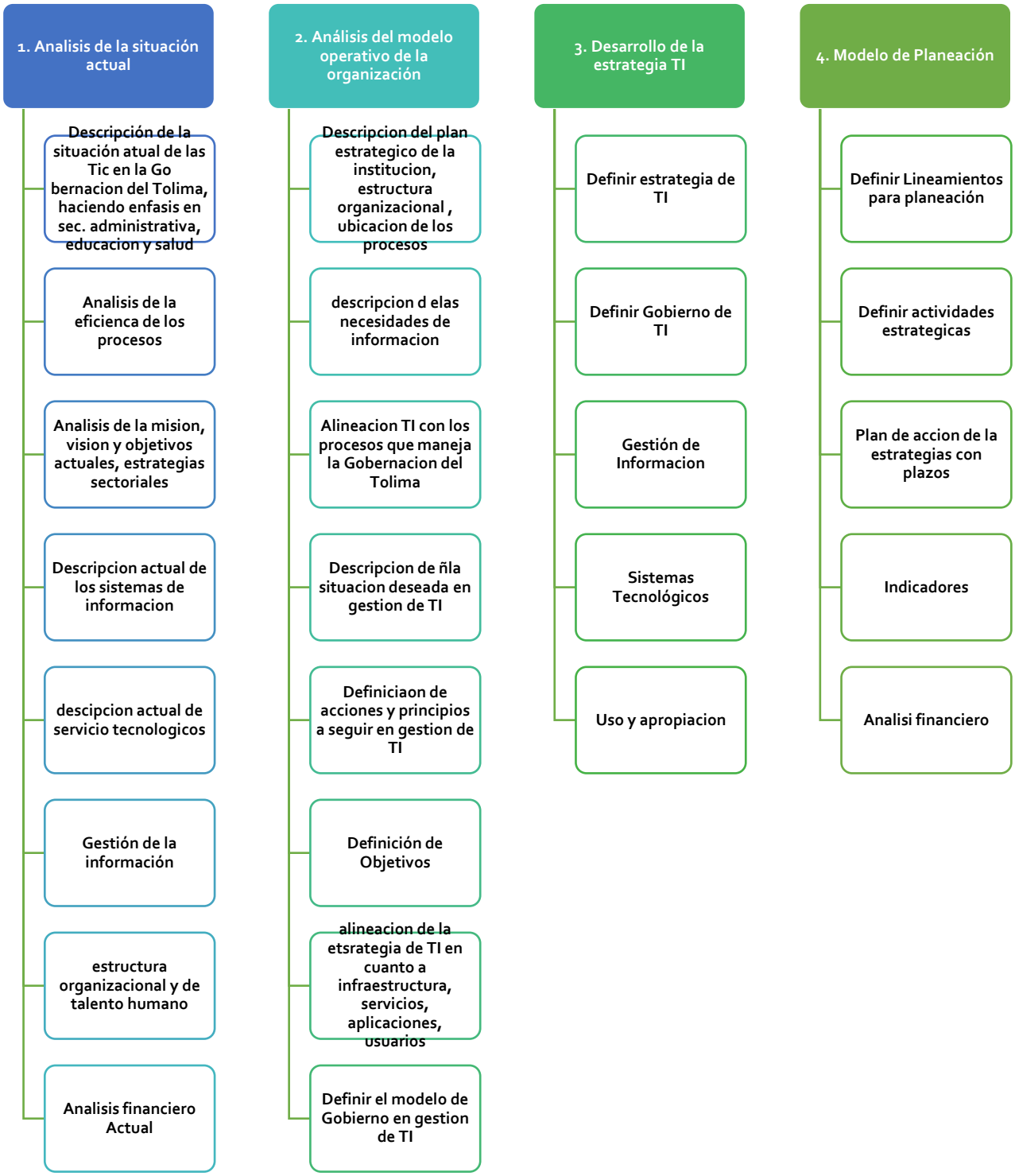PLAN DE ACCIÓN PETIC